



Overview

The Apple Service Source compact disc (CD) is the one-stop reference for repair information about all Apple® products—and it's faster to use than traditional, paper-based manuals. With its powerful search and cross-reference capabilities, Service Source enables authorized Apple service providers to quickly access information that is contained in the Apple Service Programs and Apple Service Technical Procedures manuals. With a click of the mouse, technicians can move instantly from one topic to another—from printer to computers, for example, or from troubleshooting charts to parts lists.

Designed primarily for in-house users, Service Source complements the small, portable Apple Service Guides. This group of reference materials allows service providers to choose the best publication for each repair.

Features

- CD-based service documentation
- Intuitive interface based on HyperCard® software
- Powerful search and cross-reference tools
- Compatibility with the Apple Order® system

Benefits

- Provides convenient access to all the information contained in the Apple Service Programs and Apple Service Technical Procedures manuals.
- Reduces your dependence on the telephone and the AppleLink® communications network to clarify information.
- Allows easier updating than paper-based media.
- Makes it easy to find the information you need.
- Allows you to find information, troubleshoot, and repair Apple products much faster than you can using manuals.
- Lets you create a parts-order file that can be used by the Apple Order on-line service database.



Apple Service Source

Product Details

The second release of Apple Service Source, shipped in April 1991, contains information about the following subjects:

- The Macintosh® Portable computer:
 - Complete technical procedures (including take-apart and troubleshooting information)
 - Module identification information
 - Diagnostic disk creation utility

- All other Apple Macintosh computers, monitors, disk drives, and printers:
 - Symptom charts for troubleshooting
 - Product specifications
 - Module identification information
 - Illustrated parts list
 - Diagnostic disk creation utility

- All Macintosh and Apple II products:
 - Service programs information
 - Service notices
 - Diagnostic disk creation utility: Because diagnostic software cannot be run directly from the CD, Service Source includes a utility that allows service providers to create diagnostic disks.

Ordering Information

Apple Service Source*

Order No. 077-8275

With your order, you'll receive:

- Apple Service Source CD
- User's guide

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For more information about Service Source (in the United States only), call your customer service specialist at (408) 559-6444.

*Service Source is intended to be an additional resource for technicians and does not replace the required Apple Service Technical Procedures manual.